

## From Royal Garden Hotel London:

31<sup>st</sup> of October 2014

"NMR Pipetector

Att of Mr George Thornton.

I will try to give you a brief overview of the NMR pipe protector that we installed aprox 7 yrs ago.

1) We are a 5-star hotel aprox. 26000 sq metres over 14 floors 394 bedrooms and bathrooms, with many other facilities, the building was aprox. 40 years old suffering from rust, cross contamination of copper and galvanised steel pipe, we were suffering from regular leaks caused by corrosion which was disrupting our business, we carried out a cost proposal for total pipe replacement and loss of revenue whilst we closed a third of the rooms off was somewhere between 6.5- 7 million pounds, the owners and FD thought it was worth the gamble on an initial cost of aprox. £100 k to see if we had found a solution.

2) We installed 3 units about 7 years ago on the domestic hot water systems, they are all in the boiler rooms on the pipe work before any branches of to any location, we carried out before and after 2 weeks of installation water sampling, and monthly thereafter for 12 months, the benefits have far outweighed the cost.

3) The equipment has been a great success and is continuing to work for us.

4) We had a vast improvement within 2 weeks of the installation.

5) All discolouration has gone from the water, very rarely do we get leaks anywhere in the building.

6) We recently carried out works on our hot water and drainage, we could very clearly see evidence of rust changing to magnetite.

7) There is absolutely no maintenance to these units, we randomly carry out water sampling, our findings are all logged with Peter Gosling.

8) We are very happy with the installation and have fitted other units on the heating system and will do likewise on our chilled water, no loss of business and a huge financial saving with no affects to our business and guests.

Kind Regards Tim Walker."  
Technical Service Manager at  
Royal Garden Hotel Kensington London

